

Barak Ness

512-618-4180 | bness03@gmail.com | www.linkedin.com/in/barak-ness-65b7002a/ | Cedar Park, TX 78613

Quote Engineer

EXPERIENCED TECHNICAL SPECIALIST Accomplished in Deep Learning Analytics Cross Functional Adaptive Technical Engineering Innovation and International Business Finance. A Passionate DIFFERENCE-MAKER and Proven Leader with Unique Emotional Intelligence Skills Critical for Constructing Foundational Pillars Ensuring the Multi Leveled Integration for Long Term Strategic Success.

Innovative Solutions | Global Integration Strategy | Maximum Efficiency | Cost Control | Documentation
Web Technologies | Database Servers | SQL Language | Application Servers | Communication Protocols
Strategic deployment | Client Development | Root Cause Analysis | Problem Isolation Resolution | Process
Development | Adaptive | Strong Team Player | Oracle | Microsoft Administration | Fluent English

- Strong Knowledge and Experience in Solution Integration with Database Servers SQL Language Web Technologies Applications Servers Communication Protocols API Testing and Network Administration Configuration and Microsoft Administration Configuration
- Strong Emotionally Intelligent Conscientious Team Player Proven Team Development Experience Proficient and Willing to Adapt to New and Innovative Technologies
- Planning Tracking and End-to-End Management of Client Development Projects through Jira and Sales Force with Strong Root Cause Analysis through Creative Problem Identification Isolation Reproduction and Resolution
- Assisting Clients and Field Teams in formulating and Executing Strategic Deployment Plans and Continued Client Environment Management.

PROFESSIONAL EXPERIENCE

Poly – Austin, TX

06/2012– 12/2018

World Leader In Telecommunications Cross-Platform Interoperability Hardware and Software Development
Solution Integration Engineer Architect II CESC

Drive Profitable Growth Innovation

Development Modification Execution of Innovative Software Plans and Support the End-to-End Customer Experience

Optimize Cost Structure Quality/Cost Optimization/Process Innovation

Support Development Automation Platforms for Expanded Test and Program Operation Coverage

Lead Customer Success Customer Centricity

Supporting Customer Escalations that Requires Advanced Analytics and Expert Engineering Skills Dealing with Complex Multi-layered Communications Systems Coded and Configured to Create Unique Customized Solutions

Culture of One Winning Team Collaboration & Team Effort

Cross-Team Collaboration amongst Multiple Engineering Groups to Develop Microsoft/Cisco/Apple/Polycom Interop/Intra-op Solution Environment Architecture

Core Competencies

SQL Language / Web Technologies HTTP/HTML/XML/SAAS / API and Manual Testing Linux/Oracle/Microsoft/Cisco
Communication Protocols UDP/TCP/TLS/MTLS/ AES/ SDES/NDES/SIP/TIP/AAC-HBR/H323/ICE/STUN/TURN
Network and Environment Configuration / Test Strategy/Planning / Cisco CUCM/Expressway / Polycom/
Microsoft Exchange/Skype for Business/Office 365 /Azure Cloud/Edge/Front End/ADR /LDAP/SMTP/SMBP/ICE/STUN/TURN

VOX Mobile – Austin, TX

12/2011 – 08/2012

Business to Business Mobile Security Management Technical Services and Management Specialists

Technical Analyst

Business Mobile Device Management
Blackberry Enterprise Server Management/Configuration/Maintenance
Microsoft Exchange ActiveSync/ Good Enterprise Servers/ Mobile Iron/ Zenprise/ ETC
Expert Apple and Android OS Hardware and Software Maintenance
End-to-End Customer Support Experience

Apple – Austin, TX

02/2011– 12/2011

Global Technology and Innovation Leader Extending the Apple Experience

Technical Engineer and Mac Expert

End-to-End Apple Software Hardware and Service Solution Integration Engineering
Extending the Apple Experience Globally as an EMEA Clients Specialist
Competencies: IOS/OSX/iCloud/SIRI AI/ Apple Business Services/Solutions/ Global Engineer/ EMEA Client Specialist

EDUCATION

Finance Economics

Theoretical Statistics

Business CIS

NCAA Collegiate Athletics

Texas State University – San Marcos, Texas

COMMUNITY SERVICE

Special Olympics – Austin, TX

2003– 2010

Training and Life Mentor

Step by step life changing influence training beautiful hearts, minds, bodies, and spirits to excel in athletic and life sportsmanship on and off the field of competition